

# Healthier communities and older people

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Best Value Review



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# Questions

- What services are there?
- what do they **do**?
- How **well** do services work?
- What are people doing and **how much work** do they have to do?
- How is **money** spent?



# We asked:

- Are the services all **good**?
- How can we make services **better**?
- Are services **good value**?
- Do **new and old** clients get a service?
- Is there **fairness** between services?



# Think about

- Treating services **equally**
- **How much** should services get?
- More **people with complex needs**
- **Money and staff**
- Changing services for future need



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# Questions

- **Where** should we be going?
- How can we be **fair** to people and services?
- Do we work well with **other parts of the council** and its **partners**?
- How **well** are we are doing?
- Is it **Value** for money?



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# The way forward

- Plan for the **future service**
- Plan how we **pay** for services
- Treat our **staff** well
- **Work better** with others
- Look after service users
- **Independence** and **choice**
- **Equal chances**



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